



<https://faithinfamilies.wales/job/warehouse-operative-driver-cwtch-mawr/>

Warehouse Operative/Delivery Driver

Description

Details

Job Title: Warehouse Operative/Delivery Driver

Location: Cwtch Mawr Multibank, Llansamlet, Swansea. Travel across South Wales and wider areas may be required

Hours: 37 hours per week (Monday to Friday, 09:00 to 17:00)

Contract Type: Short term -initially until 31st March 2026 – and subject to future funding

Salary: £28,655 per year

Reports To: Facility and Development Manager

Job Summary

We are recruiting a reliable and professional Warehouse Operative/Delivery Driver for Cwtch Mawr. The role is dual. Your primary duties are local and regional deliveries, partner-facing service, and core warehouse tasks. You will also follow a structured learning pathway to develop Community Coordinator skills so that you can support centres with simple feedback loops, restock planning, and dignity in service.

Responsibilities

Key Responsibilities

Driving and delivery

- Deliver essential goods to charity partners and family centres across Swansea with scope to extend across South Wales and wider areas following road traffic law.
- Operate a Mercedes-Benz eSprinter (L2H2, MWB) electric van. Category B licence holders may drive this zero-emission vehicle up to 4.25 tonnes MAM under DVLA rules from June 2025.
- Provide courteous, professional service at each site.
- Load and unload safely using correct manual handling.
- Complete daily vehicle checks, keep the van clean, and report defects.
- Record deliveries, signatures, discrepancies, and return any issues promptly.

Warehouse operations

- Pick, pack, and label orders accurately for dispatch.
- Receive and check stock against documentation.
- Monitor stock levels, report discrepancies, and assist with stock counts.
- Operate pallet trucks and, if trained, a forklift.
- Serve partners collecting from the warehouse.
- Keep work areas clean, safe, and compliant with health and safety.

Hiring organization

Faith in Families

Employment Type

Full-time

Base Salary

£ 28,655

Date posted

25 November 2025

Valid through

08.12.2025

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Person Specification

- Experienced delivery driver with a full, clean UK Category B licence.
- Confident driving a medium wheelbase electric van.
- Fit for regular manual handling.
- Friendly, professional, and attentive to detail.
- Clear communicator who can build trust with centre staff.
- Organised, calm under pressure, and a team player.
- Forklift licence holder is desirable, or willing to train.
- Values aligned to dignity, equality, and practical support.

Qualifications

Essential Requirements

- Full UK Category B driving licence.
- As of June 2025, Category B licence holders may drive zero-emission vehicles up to 4.25 tonnes MAM, including our eSprinter vans.
- Demonstrable experience of delivery driving.
- Ability to perform physical tasks safely.
- Basic literacy and numeracy for logs and stock control.
- Strong interpersonal skills and a polite, helpful manner.
- Over 25 to comply with vehicle insurance requirements

Desirable Requirements

- Valid forklift licence, counterbalance preferred.
- Previous warehouse or dispatch experience.
- Understanding of safeguarding and data protection in community settings.
- Experience in the charity or public sector.

Job Benefits

Benefits

Holiday entitlement that increases with length of service to a maximum of 33 days plus 8 bank holidays (based on full time equivalent of 37 hours per week).

Sickness pay that increases with length of service to a maximum of 6 months full pay and 6 months half pay.

Stakeholder pension scheme, with 7.5% employer contributions.

Learning and Development opportunities.

Notes

Please supply a CV and covering letter outlining how your skills and experience meet the role requirements.

We reserve the right to close early if sufficient applications are received.

Applicants must be 25+ as a condition of our vehicle insurance