



2022/2023

# IMPACT REPORT

CHARITY NO.  
1095035

COMPANY NO.  
4440970

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# INTRODUCTION



Despite ongoing challenges and the aftermath of the pandemic, our communities' families and children are grappling with intensifying difficulties that are heart-breaking. The rising cost of living compounds vulnerabilities that were already faced, while available support from donors, funders, and governments diminishes. Nonetheless, our dedication stands. How can it not?

As we brace for impending cuts and service constraints in the coming years, our duty to reach out to the children in dire need becomes even more urgent. If not us, then who?

To reshape poverty and forge a better city, collaboration is our key. We know we cannot do this alone. Together, we hold the power to bring about lasting change and I am truly thankful to all the kind and generous supporters that have heard and listened to our challenge and to all the funders that believe in what we can achieve. We have so much more to do so please – keep on believing in us, we cannot change the circumstances that thousands of our children are living in right now, but we can, we should, and we will make it better.

I believe in our city, the people within it and the compassion around me, together we can make Swansea a great place for everyone.

–Faith in Families CEO, Cherrie Bija.

# OUR STORY

## OUR VISION

Our vision is to build a city where EVERY child can reach their FULL POTENTIAL.

## OUR MISSION

Our mission is building brighter futures. Rooted in our communities, we nurture growth, cultivating fairer opportunities for all, especially during childhood.

## OUR CULTURE

Our culture is to promote, instil, and demonstrate our values of CARE:

Compassion, Aspiration, Respect, and Empathy.

- In 2022–23, Bonymaen, Clase, and Teilo's Community Cwtch have collectively impacted the lives of **11,066** children – that is a staggering **447% increase this year**.
- In 2022–23, Bonymaen, Clase, and Teilo's Community Cwtch have collectively served and supported a total of **3214** families – **97% increase in family support this year**.



"I'M JUST SO GLAD  
IT'S HERE IN MY  
COMMUNITY I FEEL  
LUCKY AND I KNOW  
YOU MUST FEEL THAT  
YOU ALL MAKE A  
DIFFERENCE."

-SERVICE USER, 2023.

# OUR IMPACT



In the face of daily challenges, restrictions, and mounting concerns, the year 2022–2023 emerged as exceptional in achievements. Our teams displayed unwavering commitment and achieved a monumental impact across our communities, touching the lives of countless children and families.



## BONYMAEN COMMUNITY CWTCH

This year Bonymaen has delivered:

- **596** Sessions.
- **4497** children attended.
- **1119** families attended.
- worked with **623** Individual children.
- worked with **577** Individual families.

## CLASE COMMUNITY CWTCH

This year Clase has delivered:

- **514** Sessions.
- **4578** children attended.
- **1312** families attended.
- worked with **604** Individual children.
- worked with **311** Individual families.

## TEILO'S COMMUNITY CWTCH

This year Teilo's has delivered:

- **258** Sessions.
- **1991** children attended.
- **497** families attended.
- worked with **587** Individual children.
- worked with **141** Individual families.
- Total childcare hours: **37,550** hours

# OUR IMPACT



## BRIGHTER FUTURES PROJECT

This year Brighter Futures has delivered:

- Families supported – **482**.
- Children accessing 1-2-1 support – **839**.
- Hours of direct support – **10,656 (estimate)**.
- Group work – worked in **25** schools delivering a mixture of self-esteem (**6 week delivery**) and ACE recovery sessions (**8 week delivery**)
- Children accessing group interventions – **324**.
- Self-esteem sessions **5** Bonymaen
- Self-esteem sessions **12** Teilo's
- Self-esteem sessions **10** Clase
- **34** groups run in the holidays.

## INSPIRING FUTURES PROJECT

Our goal is to create a nurturing environment that encourages continuous learning and self-belief, ultimately equipping families with the tools they need to navigate challenges and seize opportunities. By prioritizing family well-being and adult engagement, we lay the foundation for brighter, more prosperous futures for all.

This project has achieved remarkable results, working with **151** young parents, a **459%** increase from last year. We've empowered them with solution-focused tools, upskilled adults with **460** certificates, and boosted confidence for **164** individuals. We've also led **13** support groups, assisted **55** families with food support, and conducted **526** wellbeing check-ins.

# FEEDBACK



The work we deliver across communities is vital in creating that sense of belonging for those living in the area. And as a result the demand for our services is rapidly growing. Here are some things our services users had to say:

*"Honestly it has been a lovely experience, you can see the difference it has made to how my son feels and interacts with others. He's spent every week looking forward to the sessions and was even excited to be going in during the holidays. I would highly recommend. Thank you."*

*"You have helped our family massively during the financial crisis currently, Thank you so much!"*

*"The service both my granddaughter and I have received from brighter futures has been excellent in both financial and emotional values. I would definitely recommend the service to others. My granddaughter and I are at a crossroads in life and I feel she and I are both safe and secure having this very supportive service around us at this difficult time. Thank you all and to Karen who's always there in the background ready to step in at a moment's notice. Thanks again Karen and I know how much my Lily appreciates you ."*





# THANK YOU TO OUR SUPPORTERS



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**Wales**

let's end mental health discrimination





"I WOULD MOST DEFINITELY RECOMMEND THE BRIGHTER FUTURES PROJECT! YOU ARE WORTH YOUR WEIGHT IN GOLD! AND I CANT THANK YOU ENOUGH FOR EVERYTHING YOU HAVE DONE TO HELP MY SON. THANK YOU FROM THE BOTTOM OF MY HEART."  
-SERVICE USER, 2023.



www.faithinfamilies.wales



"BRIGHTER FUTURES  
HAVE HELPED MY  
DAUGHTER  
TREMENDOUSLY THOUGH  
HER ANXIETY HELPED  
HER HOW TO COPE  
WITH SITUATIONS AND  
WHAT TO DO WHEN SHE  
IS AFRAID, THANK YOU."

-SERVICE USER, 2023.

# SUPPORT US

We know that we cannot do this alone, and that every penny counts! Collectively with our supporters, funders, donors, and partners we can make a big difference to communities across Swansea.

We will continue on to deliver our services and make the changes that need to be made.,

And with your support we can do so much more!



- You can donate to us [here](#).
- Learn more about us [here](#).
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# CONTACT US

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